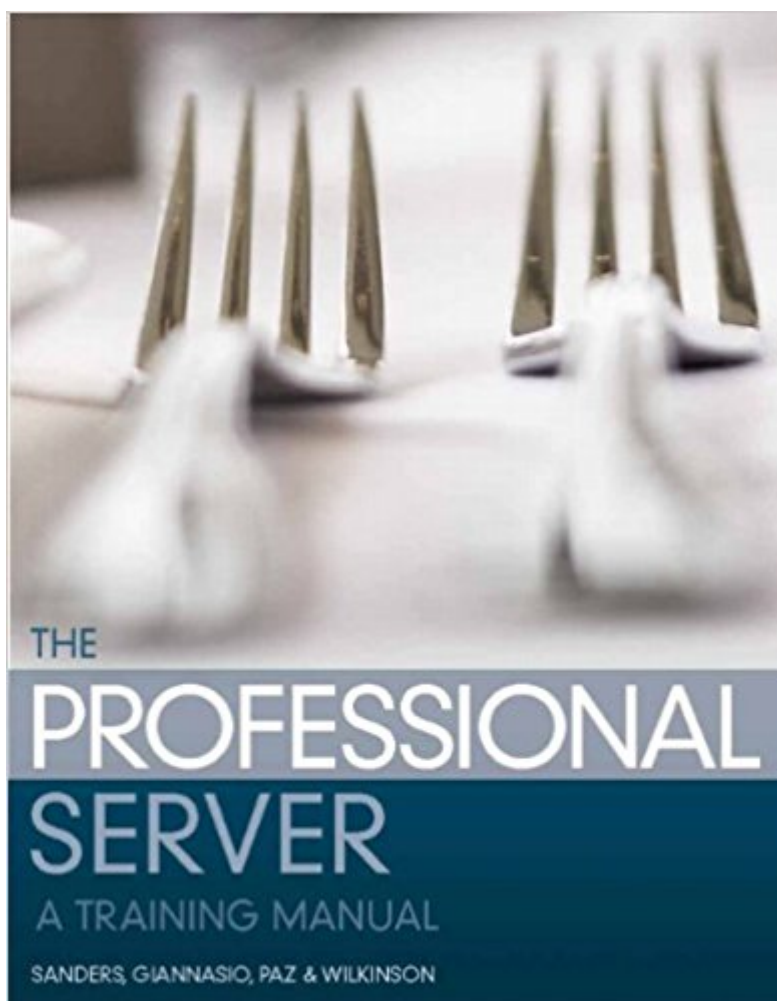


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# The Professional Server: A Training Manual (2nd Edition)



## Synopsis

Filled with real-life examples, *The Professional Server: A Training Manual* covers all aspects of dining room service. This edition contains in-depth coverage of everything a good server needs to know to be successful in this competitive profession—from professional appearance, to server readiness, to guest communication. Self-contained chapters flow in a logical sequence and offer an explanation of table settings, wine and beverage service and current technologies. Restaurant Reality stories, charts and photos give students an insider's look into the realities of the profession.

## Book Information

Paperback: 204 pages

Publisher: Pearson; 2 edition (January 13, 2012)

Language: English

ISBN-10: 0131709925

ISBN-13: 978-0131709928

Product Dimensions: 8.5 x 0.3 x 10.7 inches

Shipping Weight: 1 pounds (View shipping rates and policies)

Average Customer Review: 3.6 out of 5 stars 4 customer reviews

Best Sellers Rank: #224,907 in Books (See Top 100 in Books) #47 in Books > Cookbooks, Food & Wine > Entertaining & Holidays > Tablesetting #110 in Books > Cookbooks, Food & Wine > Regional & International > International #521 in Books > Business & Money > Industries > Hospitality, Travel & Tourism

## Customer Reviews

"I'm a chef first and foremost and all I think about is food, food, food! That said---SERVICE IS INFINITELY MORE IMPORTANT THAN CUISINE. This extraordinary book delivers that message superbly!" Chef & Owner Charlie Trotter Charlie Trotter's

This book had a lot of typos in it. Also, there is no glossary. I find that odd because there are a lot of terms listed in this book that were unfamiliar to me. Some of the information offered was relevant to what we needed to learn about, but overall I wish the book was easier to comprehend and learn from.

Product exactly as stated, text book much cheaper on than at the school book store.

There are far too many typos in the text, mostly in the chapter on beer and wine. Since it is a second edition, you would think they would have corrected them by now! I emailed the professor responsible for comments about the text two months ago: no response.

Not bad at all

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